



TRUSTED EXPERIENCES.

Client: Texas-based mortgage company

Contact: Mortgage Broker

Q: How long have you worked with Janus?

A: I've worked with Janus for seven years. I initially heard about their great service and quick response times.

Q: What issues were you facing prior to engaging Janus?

A: I was experiencing very long turn times with other AMCs, and that caused some closings to take longer than necessary.

Q: How did Janus help resolve that issue?

A: Janus is very quick to respond and fulfill appraisal orders. They don't take longer than necessary to get the job done, and if we ever have questions or revisions, they respond promptly. I communicate with them frequently during the entire process, and they're always knowledgeable and accommodating.

Q: How has Janus affected your business?

A: Janus makes things significantly easier on me. The faster they respond, the quicker I can relay the information to my clients and help them speed up the closing process. While I can't choose the AMC myself, I request Janus every chance I get. My clients are always happier when Janus is on the job.