

TRUSTED EXPERIENCES.



Client: Industry-leading wholesale lender headquartered in California

Contact: Account Executive

Q: How long have you worked with Janus?

A: I've worked with Janus for two years.

Q: What issues were you facing prior to engaging Janus?

A: I had clients who needed an AMC that would provide quality appraisals in a timely manner.

Q: How did Janus help resolve that issue?

A: My clients have said how easy it is to work with Janus and to use their portal. They've said that Janus' team is always available and helpful. Janus truly delivers.

Q: How has Janus affected your business?

A: I don't see as many issues arise with Janus' appraisals, so my customers can move forward with their processes more quickly. I also don't hear any complaints about them like I do others. Also, if we ever have rush requests, they're able to fulfill them with quick turn times.

Q: What has been your overall experience working with Janus?

A: I very much enjoy working with them because I can depend on them. I refer them to my partners who have the ability to use them directly. Everything Janus does meets my expectations. I can pick up the phone, know they'll take care of me and more on. They always go above and beyond.